

Protect Your Residents with Advanced Technology for Real-Time Reporting of Consumer Fraud or Price Gouging

Shield Group's proprietary technology empowers state Attorneys General and other law enforcement and regulatory agencies with powerful, real-time information needed to pursue consumer fraud or price gouging.



Telephone calls and emails lack the accurate, detailed and timely information your office needs to pursue consumer fraud and price gouging complaints.

Our mobile app and back-end technology will give you what you need.

In addition to properly structured and detailed information with relevant facts regarding the consumer complaint, you can also receive time-stamped, exact location GEO-tagged information including photographs and videos.

Shield Group consumer fraud and price gouging technology doesn't just receive information from consumers, it delivers and exports consumer fraud reports to your agency's internal databases for search query and retrieval; and, can be customized to route information to the exact person or division overseeing the type of complaint.

All in real time.

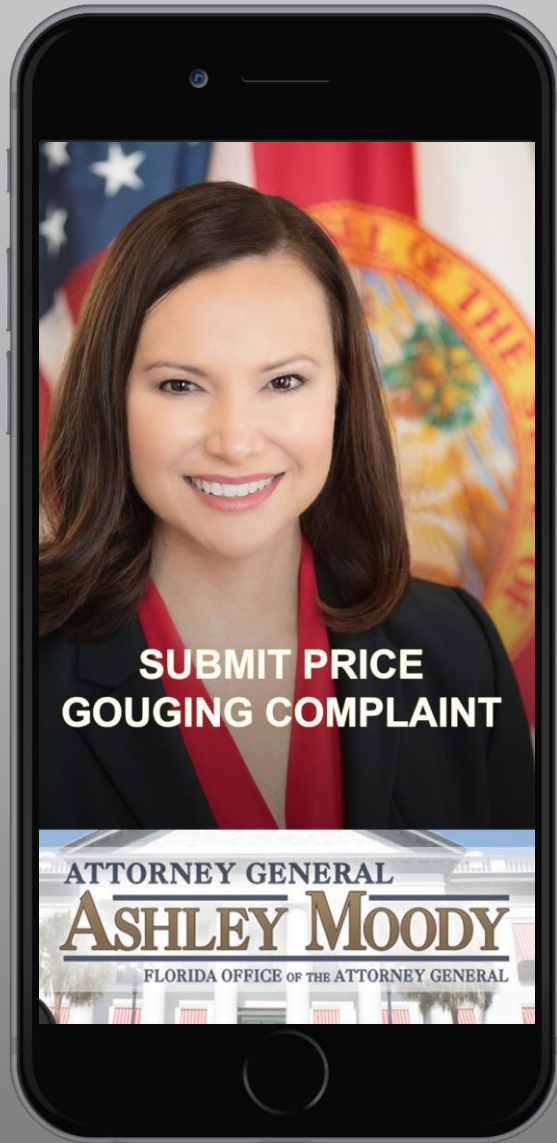
Optionally Available: Send Residents GEO-targeted Communications and Information from Your Office

Target consumer fraud or price gouging alerts and information to residents *exactly* where the information is relevant or most needed, at any time. Let residents know of consumer fraud or scams in their specific communities, as well as in the areas of declared emergency. Bulletins from your office can contain:

- Text
- Audio or Video
- Images

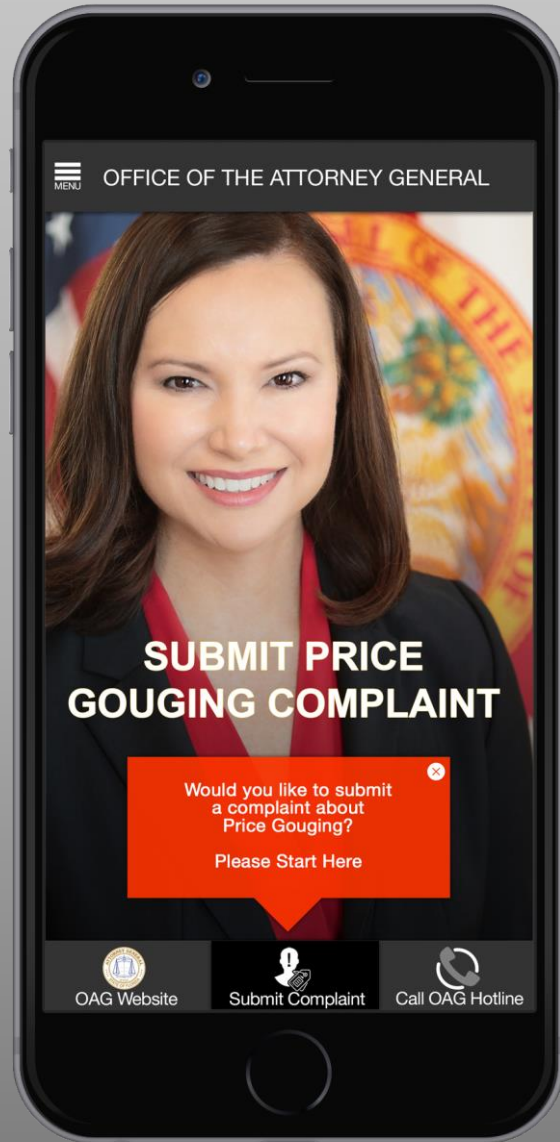


Recent Case-Study of Shield Group's Consumer Fraud and Price Gouging Technology by the Florida Office of Attorney General.




01. Splash Page of the Application Featuring Attorney General Moody

The splash page is a brief loading page that is seen while the application fully loads on a user's device. This image can be customized by the Office of the Attorney General.



02. Main Page of the Price Gouging Complaint Application

The main page of the application features an intuitive navigation bar on the bottom of the screen. By tapping the different buttons in the navigation bar, users can access various functionalities of the application.

 OFFICE OF THE ATTORNEY GENERAL

PRICE GOUGING COMPLAINT




State law prohibits an unconscionable increase in the price of essential commodities, such as food, water, hotel rooms, self-storage facilities, ice, gasoline, lumber, equipment, or other essential commodities or services needed as a direct result of a declared state of emergency. Is your complaint about a price increase of an essential commodity or service during a declared state of emergency?

Officially Declared Emergency

Name and address of company/individual you are filing price gouging complaint against and, if known, phone number, and website.

*

*

 OAG Website  Submit Complaint  Call OAG Hotline

03. Consumer Complaint Form

By completing a simple form, users can choose the appropriate declared State of Emergency, Price Gouging Incident, Location, Date and Time.

OFFICE OF ATTORNEY GENERAL

PRICE GOUGING COMPLAINT

Phone Number

Complaint Category

Car Rental

Type of car

When did you book the car?

How did you book the car?

Did you book one way or roundtrip?

Price quoted

Price charged

Other details about the complaint

OAG Website Submit Complaint Call OAG Hotline

04. Choose Category From Simple Complaint Form

A user will be prompted to choose their complaint category from a basic dropdown list. Once the user chooses the appropriate category, they will be able to report the remaining and appropriate details about the incident.

OFFICE OF ATTORNEY GENERAL

PRICE GOUGING COMPLAINT

Your Contact Information

* Your First and Last Name

* Your Email

* Your Phone Number

Penalties can be enhanced for victimizing individuals who are 60 years of age and older. Are you 60 or older?

Yes No

Penalties can be enhanced for victimizing individuals who are military service members, their spouse or their dependent children. Are you on active duty in, or a veteran of the United States Armed Forces or the spouse or dependent child of a military service member?

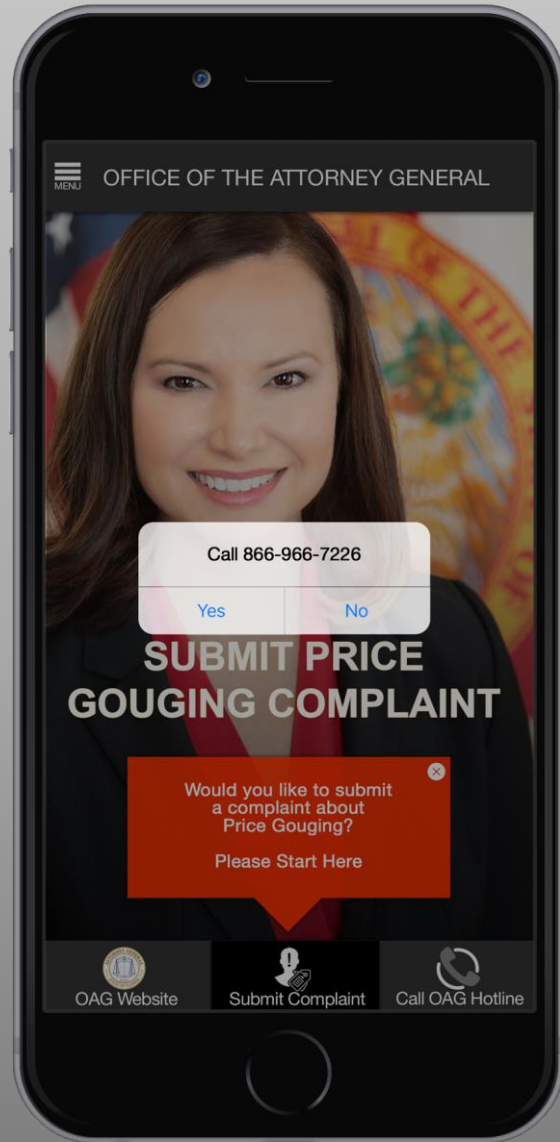
Yes No

What is your preferred contact method?

OAG Website Submit Complaint Call OAG Hotline

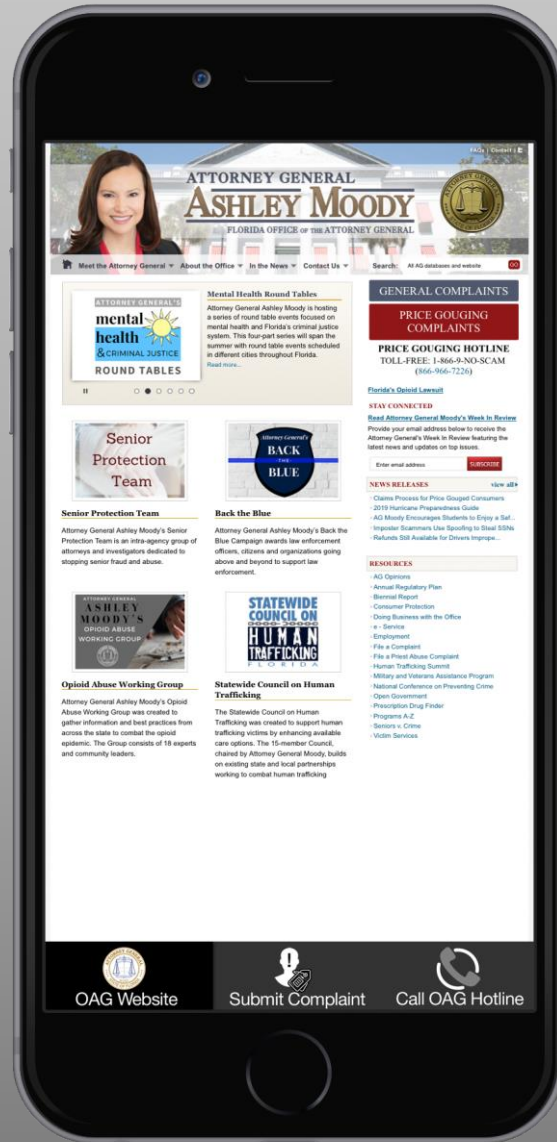
05. Confirm Contact Information

Before users can submit a tip, they will be prompted to enter their contact information for follow up. Penalties can be enhanced for victimizing individuals who are over the age of 60 or for Military service members or their families. Users will be prompted to respond if they fit either of these categories.



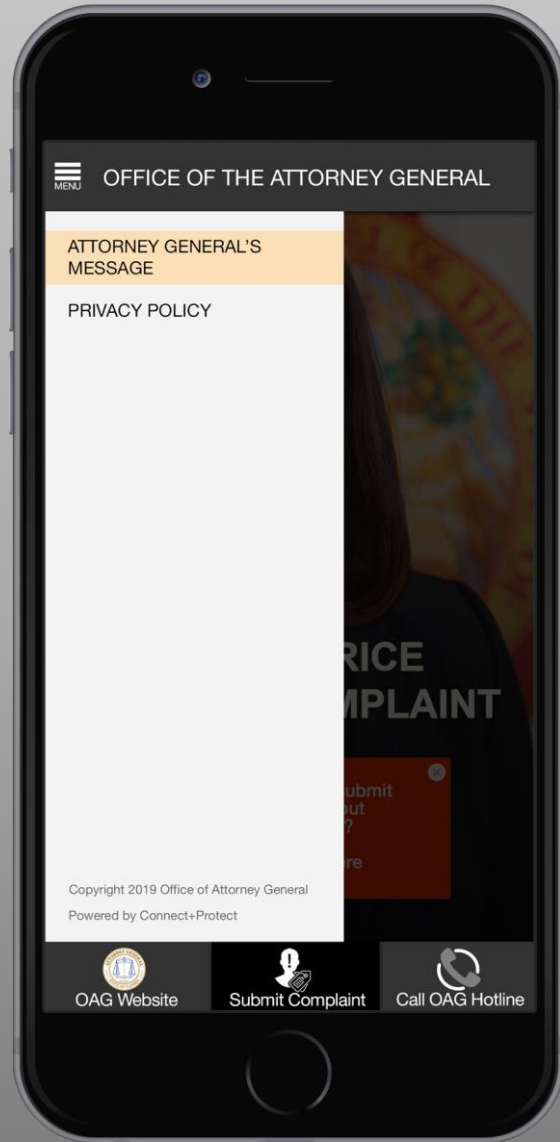
06. Click to Call the Office of the Attorney General

With just one tap, users can connect to the OAG complaint hotline to reach a live representative to ask a question.



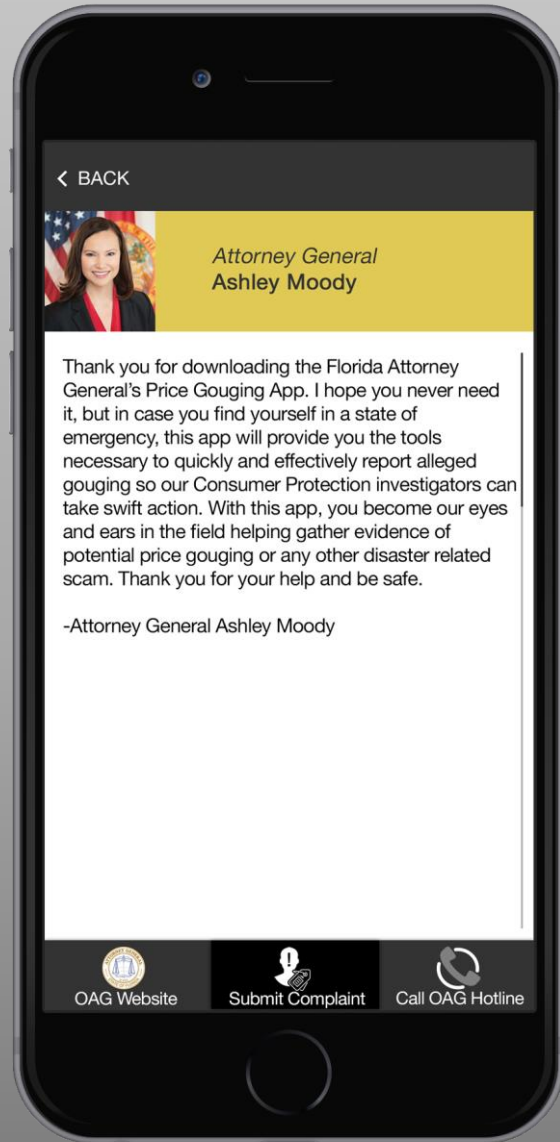
07. Office of Attorney General Website Button

The website of the Office of the Attorney General is just a tap away and fully accessible inside of the application. Users can use in the in-app browser to view the complete OAG Website.



08. Side Menu With Message From Attorney General

The side menu can easily be accessed by swiping the side of the screen, or by tapping the menu icon in the top corner. Residents can use this menu to access the privacy policy, as well as, message from the Attorney General



09. Personalized and Fully Customizable Message From Attorney General Moody

A completely customizable message from the Attorney General can be seen by residents who have downloaded that application. The message can be changed depending on the nature of the upcoming declare State of Emergency.

Shield Group Technologies provides law enforcement organizations of every size with affordable, powerful real-time crime and intelligence-led law enforcement solutions.

Our technologies are in use by law enforcement organizations serving millions of Americans. We're a GSA Schedule holder headquartered in West Palm Beach, Florida.

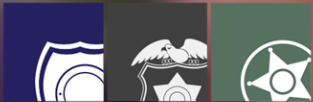


**For more information about Shield Group's
consumer fraud and price gouging
technologies, please contact:**

Roger Koch

rogerkoch@shieldgrouptech.com

888-507-4435 Ext. 702



SHIELD GROUP
TECHNOLOGIES

www.shieldgrouptech.com